

Brussels, the 5th of January 2007

To the attention of Miss Mei-Yin Teo

Dear Miss Teo,

First of all I would like to thank you very much for your help those past 5 years with the adaptations in English you achieved with talent for me, my company and my clients. I would like to testify with this letter that your services in professional copywriting have always been answering to the most appreciable standards I have always wanted to deliver to my clients as a European full service advertising agency. This was true at the time of Advertising Systems and now within my new agency Building Bridges.

I would like also to remember here not only the usual creative and body-copy work we deliver traditionally in English with your help, but also your help in writing the technical and information brochures I had produced during 4 years when I was responsible of the 3 "e-Programs" (e-Learning, e-Identity and Smart Cards) for which I had been chosen as expert in communication by the European Community.

Our performance for their satellite CSR, promoting new standards in the corporate social responsibility field two years ago, was also a great success and certainly due to your assistance in adapting the texts for their brochures, posters, ads, etc.

Last but not least, I would like to insist also on the fantastic job you did on the final versions of the EAN International annual reports and brochures during two years, a difficult, touchy and technical performance.

Looking forward in having very soon the pleasure to develop new concepts and campaigns with you, I remain,

Yours sincerely,

Patrick Pieraerts General Manager